

**DUBLIN CITY COUNCIL**  
**SOUTH CENTRAL AREA COMMITTEE**  
**21<sup>st</sup> March 2018**

**Q1 Councillor Paul Hand**

To ask the Area Manager (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q2 Councillor Paul Hand**

To ask the Area Manager (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q3 Councillor Paul Hand**

To ask the Area Manager (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q4 Councillor Rebecca Moynihan**

To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q5 Councillor Rebecca Moynihan**

To ask the Area Manager to address the issues in (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q6 Councillor Críona Ní Dhálaigh**

To ask the Area Manager if there is a time line set out for the physical improvement scheme (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q7 Councillor Críona Ní Dhálaigh**

To ask the Area Manager to consider the following idea (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q8 Councillor Críona Ní Dhálaigh**

To ask the Area Manager to answer the following questions in relation to dog fouling issues in the Dublin South Central area.

- a) What legal powers if any does a Dog Warden have when dealing with a dog owner who has allowed his dog to foul a public place?
- b) How many Dog Wardens are employed by Dublin City Council in the area as

- opposed to the other area's?
- c) What other grades of staff are authorised to tackle dog fouling?
  - d) How many dog fouling bins are there in the area in both the Crumlin/Kimmage wards and the Ballyfermot/Drimnagh ward. Would it be possible to identify their locations?
  - e) What is the cost of installing a dog fouling bin?

**Reply**

- a) Dog Wardens have powers under Section 22 of the Litter Pollution Acts 2007-2009 to issue fines to the "person in charge" of a dog when they fail to immediately remove faeces and dispose of it properly in a suitable sanitary manner.
- b) The dog warden service is contracted out by Dublin City Council to Ashton pound. The dog wardens are not assigned to a specific area. There are 5 dog wardens who enforce the Control of Dogs Act for all of the Council's administrative area. All calls received in the Control of Dogs section are forwarded immediately to the contractor.
- c) Litter Wardens and any other officer authorised under the Litter Pollution Act may issue fines under Section 22 of the Act re dog fouling.
- d) Dublin City Council installed 19 dog fouling bins in the South Central Area in 2017. The table below shows the locations of these bins.

Devoy Road	At Park railings at walkway entrance	South Central
Connolly Ave	Outside entrance to canal walkway	South Central
SCR	At entrances to Memorial Garden	South Central
St Laurence's Rd	At entrances to Memorial Garden at pedestrian gate	South Central
Chapelizod Rd	At entrance to park @ Donore Harriers	South Central
Walkinstown Ave	At entrance to Walkinstown Park	South Central
Stannaway Ave	At entrance to Stannaway Park	South Central
Oscar Square	At entrance to green area	South Central
Dolphin Rd	At Junction of Mourne Road/Dolphin Rd	South Central
O'Horgan Rd	Markiewicz Park	South Central
Garryowen Road	At Junction of Decies Road and Garryowen Rd	South Central
Benbulbin Road	Green Area	South Central

Cook Street	Near City Wall - green area	South Central
St James Walk	At Rialto Street Junction	South Central
Dry Canal	At Grand Canal Walk Junction with Dolphin Rd	South Central
Marrowbone Lane		South Central
Marrowbone Lane		South Central
Tyrone Place	Green Space	South Central

Dog waste may also be deposited in any public litter bins, of which there are a total of 300 in the South Central Area.

e) The cost of installation is €300 per unit.

*Contact: Bernie Lillis, Litter Prevention Officer, Waste Management*

*Tel: 222 4243*

*Email: [bernie.lillis@dublincity.ie](mailto:bernie.lillis@dublincity.ie)*

*Contact: Patricia Colfer, Administrative Officer, Licensing Section.*

*Tel: 222 2162.*

*Email: [patricia.colfer@dublincity.ie](mailto:patricia.colfer@dublincity.ie)*

**Q9 Councillor Criona Ní Dhálaigh**

To ask the Area Manager to report if there are any of our playgrounds in the Dublin South Central area that have wheelchair friendly swings or other such play equipment? I did request that such a swing would be installed in the new Weaver Park in Dublin 8.

**Reply**

Wheelchair swings i.e. swings that accommodate a wheelchair and user are not provided in Dublin City Council Parks as they are specialist pieces of equipment which needs an operator. Many of the play units in our city parks are universally accessible and it is our policy to provide a certain amount of accessible play units in new or refurbished playgrounds. Some of our existing playgrounds have accessible swing seats with harnesses, such as Walkinstown Green, Stannaway Park and Grattan Crescent. Also some children with special needs can use our basket swings. This type of swing can be found in Willie Pearse Park, Jim Mitchell Park, Grattan Crescent and Walkinstown Green. The playground in Weaver Park was designed to create as much play value as possible in a restricted area. Swing units and their associated safety zone can take up a large footprint, hence the exclusion of this type of unit.

*Contact: Sean Redmond, Executive Parks Superintendent*

*Tel: 222 3435*

*Email: [sean.redmond@dublincity.ie](mailto:sean.redmond@dublincity.ie)*

**Q10 Councillor Ray McHugh**

To ask the Area Manager to arrange for a cut back to the tree outside (*details supplied*).

**Reply**

This tree was pruned recently and would not be considered a priority for further pruning at the present time. Staff have attempted unsuccessfully to contact the resident at the house to see if there is a specific problem.

*Contact: Sean Redmond, Executive Parks Superintendent, Parks Department*

*Tel: 222 3435*

*Email: sean.redmond@dublincity.ie*

**Q11 Councillor Vincent Jackson**

In light of the recent poor weather the road surface on Ballyfermot Road from Cherry Orchard Hospital to Sarsfield Road needs urgent repairs. I am well aware the full re-instatement of the surface is very expensive, however, as the road carries nearly 12,000 traffic movements on a daily basis it is something which needs to be done. Can the Area Manager indicate what DCC propose to do to sort out the problems?

**Reply**

Further to my previous response to Q53 for the 21<sup>st</sup> of February 2018 where I noted that the Area Office is developing a scheme for this section of road called the “*Draft Design Proposals for the Ballyfermot Road Public Realm Improvement Plan by Urban Agency*”. At present the Ballyfermot Road has not been selected as part of the 2018 resurfacing contract and in the meantime Road Maintenance will log and carry out temporary repairs along this stretch of road. I am hearing that funding may possibly be available from Government to assist in repairs after the poor weather and if that materialises then this situation will change.

Discussions are underway between the South Central Area and Roads Department regarding the “*Draft Design Proposals for the Ballyfermot Road Public Realm Improvement Plan by Urban Agency*” to explore incorporating the NRA proposals for bus corridors. These discussions will establish if it is feasible to proceed at this stage and if so, to establish the lead Department for this extensive undertaking.

*Contact: Carl Ryan, South Central Area Engineer, Road Maintenance*

*Tel: 222 8812*

*Email: roadmaintenance@dublincity.ie*

*Contact: Kay Noonan Cork, Local Area Manager, Ballyfermot Area Office*

*Tel: 222 4667*

*Email: kay.noonan\_cork@dublincity.ie*

**Q12 Councillor Vincent Jackson**

To ask the Area Manager to request that Dublin City Council look at the possibility of establishing a branch library in the Drimnagh Area at Our Lady’s Hospital, when the hospital eventually closes. A small portion of these lands could make the dream of many in the Drimnagh area become a reality. The Drimnagh area suffers due to its proximity to Crumlin. However, the area has a population of over 12,000 people, bigger than most rural towns, but without the infrastructure.

### **Reply**

The plan to provide a library service for the people of the Drimnagh and adjacent areas has long been identified as a key objective for Dublin City Public Libraries.

Identifying an appropriate, available site has to date proved unsuccessful. As part of the search, Libraries Management has considered a number of options in the area, however, a site that meets best practice criteria for the location of a public library has yet to be identified.

These criteria include potential, size, location and accessibility/centrality issues such as being a focal/central point of broad-based community activity, the availability of public transport, proximity to primary streets and transit routes and having a high level of traffic and pedestrian footfall.

The criteria are aimed at maximising potential usage of the library from as wide a geographic area as possible and usage by the community at large, therefore presenting value for investment of public monies. Final location of the library also requires consideration of the likely impact on the existing libraries at Walkinstown and Dolphin's Barn.

Funding to identify a site and carry out a feasibility study for a new library to service Crumlin and Drimnagh has been provided in the capital programme 2018-2020. A number of sites, including the hospital site, have been identified by libraries management and submitted to DCC's Chief Valuer for investigation. In relation to the hospital site, the timetable for redevelopment as well as the owner's disposal strategy will be factors influencing the possibility of a library development at this location.

In the meantime the Drimnagh area will continue to be served by the mobile library service and by branch libraries in the adjacent areas of Dolphin's Barn and Walkinstown. Libraries will also explore provision of deposit collections in key community locations and the development of a cooperative outreach programme of story reading, homework support and educational and recreational activities in the area.

*Contact: Margaret Hayes, Dublin City Librarian  
Tel: 674 5805  
Email: margaret.hayes@dublincity.ie*

### **Q13 Councillor Vincent Jackson**

To ask the Area Manager to request that Dublin City Council look at doing a flower planting scheme at the Church of the Assumption Roundabout, Kylemore / Ballyfermot Roads, as part of its acknowledgments of the Ballyfermot 70 celebrations. This area is a key location in Ballyfermot and could do with an uplift.

### **Reply**

Park Services are willing to enlarge and make improvements to the central bed on this roundabout to acknowledge the Ballyfermot 70 celebrations.

*Contact: Sean Redmond, Executive Parks Superintendent, Parks Department  
Tel: 222 3435  
Email: sean.redmond@dublincity.ie*

### **Q14 Councillor Vincent Jackson**

To ask the Area Manager to request that all various measures be introduced to ensure children and adults alike can safely walk across roads in the Chapelizod

Area. The current situation outside the St. Patrick's School and the Mullingar House is a failure on DCC to erect proper signage to deter people breaking lights etc. Coming from the City Centre and travelling up towards Knockmaroon is very confusing. You have a green light, however traffic coming from the southside of the Liffey have the same green light. This madness needs addressing before we have a serious accident and then we will address this issue.

### **Reply**

The Area Engineer has noted that there is adequate signage outside the St. Patrick's School and the Mullingar House.

- 1) Approaching the school from the city centre on the Chapelizod Road there are several signs warning motorists of the school ahead. There is a "School Children Crossing" sign warning of the approaching danger. There are also 2 "School Ahead" signs and a reduced speed limit of 30km/h during the hours of school. For Pedestrian safety, the ITS department have also increased the time between the red light appearing and the green light appearing for pedestrians extra safety.
- 2) Approaching the school from Knockmaroon there is a "School Children Crossing" sign warning of the approaching danger. There are also 2 "School Ahead" signs and a reduced speed limit of 30km/h during the hours of school.
- 3) Approaching the school from the Bridge Inn Pub has 2 "School Ahead" signs and a reduced speed limit of 30km/h during the hours of school.

The Area Engineer has also recommended a speed radar sign in the area as an extra measure to reduce speed.

The issue regarding Traffic Light Sequencing is currently with the ITS Officer and changes in the operation are planned for the near future. A comprehensive response will issue directly to the Councillor shortly in this regard.

*Contact: Niall O'Neill, Area Engineer, Environment & Transportation*

*Tel: 222 6393*

*Email: [niall.oneill@dublincity.ie](mailto:niall.oneill@dublincity.ie)*

*Contact: Liam O'Brien, Executive ITS Officer, Environment & Transportation*

*Tel: 222 3836.*

*Email: [liam.obrien@dublincity.ie](mailto:liam.obrien@dublincity.ie)*

### **Q15 Councillor Vincent Jackson**

To ask the Area Manager that in view of the serious illegal development at (details supplied), that Dublin City Council ensure the full rigors of the law be applied in this situation and that under no circumstances can an order for retention be entertained on this occasion, as it will call the whole planning system into question.

### **Reply**

Any party is entitled to apply for retention of unauthorised development. Dublin City Council has issued an Enforcement Notice in this matter. Further action will be taken following the expiry of the notice if required.

*Contact: John Downey, A/Planning Enforcement Manager, Planning & Development Dept*

*Tel: 222 3465*

*Email: [john.downey@dublincity.ie](mailto:john.downey@dublincity.ie)*

**Q16 Councillor Vincent Jackson**

To ask the Area Manager to request that the meeting with Ballyfermot Traders in January last be followed up with another meeting in April, with an update on the various issues raised in relation to planning, cleansing, parking etc, and how we could promote a business forum on a regular basis to meet say 3 to 4 times with cleansing and the Area Manager in attendance.

**Reply**

A follow up meeting will be arranged in April/May with the Ballyfermot Traders as soon as confirmation of a suitable date is agreed with Planning Department. A representative from Public Domain will also be in attendance. A meeting with one of the traders was held recently at their request to discuss issues relating to their business and they have been encouraged to link with other businesses in the Ballyfermot area with a view to establish a Business Forum so that issues which are common to all can be dealt with in a collective manner. When the date referred to above has been agreed internally, I will invite all interested parties to attend.

*Contact: Kay Noonan, Local Area Manager, Ballyfermot Area Office*

*Tel: 2224667*

*Email: kay.noonan\_cork@dublincity.ie*

**Q17 Councillor Vincent Jackson**

To ask the Area Manager can I be provided with a list of those awaiting housing for Area J to include time on the list, medical / welfare or homeless, family size and allocations made over the past 2 years?

**Reply**

Please find the information you requested regarding “(i) time on the list, medical / welfare or homeless, (ii) family size and (iii) allocations made over the past 2 year” below:

Table (i) Shows the number of applications on the Medical/Welfare/Homeless waiting list with priority and illustrates the length of time they have been on the waiting list.

<b>WAITING LIST FIGURES BY WAITING TIME</b>				
<b>Years</b>	<b>Medical</b>	<b>Welfare</b>	<b>Homeless</b>	<b>Grand Total</b>
<b>0 to 1 Years</b>	1	1	40	<b>42</b>
<b>1 to 5 Years</b>	8	3	94	<b>105</b>
<b>5 to 10 Years</b>	4	6	48	<b>58</b>
<b>Over 10 Years</b>	3	1	10	<b>14</b>
<b>Grand Total</b>	<b>16</b>	<b>11</b>	<b>192</b>	<b>219</b>

Table (ii) Shows the number of applications on the Medical/Welfare/Homeless waiting list with priority and illustrates the family size configurations on the waiting list.

WAITING LIST FIGURES BY FAMILY SIZE				
Family Size	Medical	Welfare	Homeless	Grand Total
Single	7	3	124	134
Couple		1	7	8
Families	9	7	61	77
Grand Total	16	11	192	219

Table (iii) Shows the number of applicants housed from the Housing waiting list for Area J in 2016 and 2017.

HOUSING LETTINGS BY YEAR FOR AREA J	
Year	Total
2016	94
2017	142
Grand Total	236

Contact: Mary Hayes, Administrative Officer, Housing Allocations  
 Tel: 222 2061  
 Email: mary.hayes@dublincity.ie

**Q18 Councillor Vincent Jackson**

Can the Area Manager please bring forward a plan for the Dublin City Council owned (details supplied). The site has had lots of excellent plans drawn up over the years, however they came to nothing. I am anxious the visual aspect of this derelict site does nothing for Chapelizod.

**Reply**

A report on (details supplied) was sent to the councillor.

**Q19 Councillor Vincent Jackson**

Can the Area Manager please indicate if we are ever able to catch any of those responsible for illegal dumping along Tyrconnell Road, Inchicore, Dublin 8. Every other day various areas, particularly under trees facing the Oblates Church, are festooned with illegal waste and again at Kilmainham Cross. Bags are regularly left here. A few DCC owned mobile cameras like local authorities in the UK use would help deter this practice.

**Reply**

This office is aware of the serious dumping at Tyrconnell Road, Inchicore, Dublin 8, and has made every effort in order to try to capture the alleged offenders. Litter wardens have been monitoring and removing bags from Tyrconnell Road and in particular under trees facing the Oblates Church for the past number of years. As evidence was not found in order to take enforcement action, it was decided that from 21<sup>st</sup> July 2017, Litter Wardens would be detailed to inspect, remove and search bags for evidence in Tyrconnell Road every Saturday and Sunday morning.

Together with the above, the Public Domain crew inspect and remove all dumped bags from Monday to Friday and an additional crew have been detailed to remove all bags at weekends at Tyrconnell Road, Inchicore.

From 1<sup>st</sup> January 2017, twelve litter fines were issued. Three litter fines were returned by An Post marked - not known at this address- Three litter fines were



cancelled on appeal. Two litter fines were paid. Three reminders were returned by An Post marked – gone away- one prosecution was initiated but the summons was not served and returned by An Post.

As surveillance by Authorised Persons and the Gardai prove that residents in the area are responsible for dumping in Tyrconnell Road, the installation of CCTV cameras would be of no value as no person is in a position to identify the alleged offenders. Waste Management Services staff will continue to inspect, remove and search all bags for evidence in order to take enforcement action.

Contact: *Bernie Lillis, Litter Prevention Officer, Waste Management Services*

Tel: 222 4243

Email: [bernie.lillis@dublincity.ie](mailto:bernie.lillis@dublincity.ie)

**Q20 Councillor Vincent Jackson**

With the pending closure of the De La Salle Primary School, Ballyfermot Road, and the student enlargement of the Dominican Primary School Campus of St Michael's, St Gabriel's and St Raphael's Schools, can Dublin City Council look at the chronic traffic situation here every morning with double parking, footpath parking, parking in the adjoining Convent Lawns etc. I recently met residents living in Convent Lawns who have told me it is impossible to get in and out of their homes. I am more worried there will be a serious accident here due to non adherence on any parking rules etc. I am hoping DCC can come up with some possible solutions.

**Reply**

A considerable amount of traffic at the location is associated with parents pulling in or stopping to drop off and pickup school going children. There is no action that can be taken by the Council with regard to this.

Nevertheless, Dublin Street Parking Services have been instructed to monitor the location and will take enforcement action wherever possible.

The Area Engineer will assess the issue of parking in Convent Lawns and will respond in due course.

Contact: *Christopher Carroll, Administrative Officer, Parking Policy & Enforcement*

Tel: 222 2501.

Email: [christopher.carroll@dublincity.ie](mailto:christopher.carroll@dublincity.ie)

Contact: *Niall O'Neill, Area Engineer, Traffic Management*

Tel: 222 6393

Email: [niall.oneill@dublincity.ie](mailto:niall.oneill@dublincity.ie)

**Q21 Councillor Daithí Doolan**

To ask the Area Manager (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q22 Councillor Daithí Doolan**

To ask the Area Manager (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q23** **Councillor Daithí Doolan**  
To ask the Area Manager (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q24** **Councillor Daithí Doolan**  
To ask the Area Manager, (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q25** **Councillor Daithí Doolan**  
To ask the Area Manager, (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q26** **Councillor Daithí Doolan**  
To ask the Area Manager, (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q27** **Councillor Daithí Doolan**  
To ask the Area Manager, (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q28** **Councillor Daithí Doolan**  
To ask the Area Manager, (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q29** **Councillor Daithí Doolan**  
To ask the Area Manager, (*details supplied*).

**Reply**  
A report on (*details supplied*) was sent to the councillor.

**Q30** **Councillor Ray McHugh**  
To ask the Area Manager to arrange for the dampness at our property (*details supplied*) to be examined and addressed.

**Reply**  
An inspection in relation to a report of dampness was carried out of this dwelling in 2016. No evidence was found of dampness at that time. No further request has been logged to date. Arrangements will be made to have a further inspection carried out within the next few weeks.  
*Contact: Frank d'Arcy, Senior Executive Officer, Housing Maintenance Section  
Tel : 222 3517 Email: frankg.darcy@dublincity.ie*

**Q31** **Councillor Criona Ní Dhálaigh**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q32** **Councillor Criona Ní Dhálaigh**  
To ask the Area Manager what if any financial assistance can be given to (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q33** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q34** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q35** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q36** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q37** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q38** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q39** **Councillor Greg Kelly**  
To ask the Area Manager (*details supplied*)

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q40 Councillor Paul Hand**

To ask the Area Manager *(details supplied)*

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q41 Councillor Paul Hand**

To ask the Area Manager *(details supplied)*.

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q42 Councillor Paul Hand**

To ask the Area Manager *(details supplied)*.

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q43 Councillor Paul Hand**

To ask the Area Manager *(details supplied)*.

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q44 Councillor Paul Hand**

To ask the Area Manager *(details supplied)*.

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q45 Councillor Paul Hand**

To ask the Area Manager if there is a timeline for when the necessary improvement works outside St. Patrick's National School, Chapelizod will take place?

**Reply**

The Area Engineer has recommended the installation of a speed radar sign on approach to St Patricks National School, Chapelizod. While there is no definitive time frame for installation, we would be hopeful that it will be installed in the near future

*Contact: Niall O'Neill, Area Engineer, Traffic Management*

*Tel: 222 6393.*

*Email: niall.oneill@dublincity.ie*

**Q46 Councillor Paul Hand**

To ask the Area Manager if the road in Camac Park, Bluebell can be repaired and repaved as a matter of urgency. I requested for this to take place some years ago and it never happened.

**Reply**

Inspection of the carriageway of Camac Park noted a number of defects, from potholes to speed ramp deterioration. I will offer Camac Park up for resurfacing in the 2019 resurfacing contract. However all projects are subject to available funding and Camac park is ranked as a category 1 road and is therefore of a lower rank with higher ranked roads receiving attention firstly. In the meantime all defects have been logged and temporary repairs will be carried out.

Contact: Carl Ryan, South Central Area Engineer, Road Maintenance

Tel: 222 8812

E-mail: [roadmaintenance@dublincity.ie](mailto:roadmaintenance@dublincity.ie)

**Q47 Councillor Pat Dunne**

To ask the Area Manager to investigate when Rutland Avenue is due to have its trees trimmed. I previously raised the issue and was told they would be trimmed to allow for more light for pedestrians. I am aware that the nesting season starts back again at the end of the month so time is of the essence if this job is to be done. *(details supplied)*

**Reply**

The trees on Rutland Avenue would not be considered big enough to merit further pruning to improve the lighting situation on the street. If a specific tree is causing problems local staff can investigate and carry out work if deemed appropriate.

Contact: Sean Redmond, Executive Parks Superintendent, Parks Department

Tel: 222 3435

Email: [sean.redmond@dublincity.ie](mailto:sean.redmond@dublincity.ie)

**Q48 Councillor Pat Dunne**

To ask the Area Manager to ask our Housing Maintenance Section to have the following issues attended to at our tenant's home, *(details supplied.)*

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q49 Councillor Pat Dunne**

To ask the Area Manager to ask our Housing Maintenance Section to have the following issues attended to at our tenant's home *(details supplied).*

**Reply**

A report on *(details supplied)* was sent to the councillor.

**Q50 Councillor Pat Dunne**

To ask the Area Manager to ask our Housing Maintenance Section to have the following issues attended to at our tenant's home *(details supplied).*

**Reply**

A reply will be issued to the Councillor within the next two weeks.

Contact: Frank d'Arcy, Senior Executive Officer, Housing Maintenance Section

Tel: 222 3517

Email: [frankg.darcy@dublincity.ie](mailto:frankg.darcy@dublincity.ie)

**Q51 Councillor Pat Dunne**

To ask the Area Manager to ask our Housing Maintenance Section to have the following issues attended to at our tenant's home (*details supplied*).

**Reply**

A report on (*details supplied*) was sent to the councillor.

**Q52 Councillor Pat Dunne**

To ask the Area Manager what precautions were made to ensure the safety of our tenants in Older Persons complexes, both before, during and after the recent snow storm? Where snow and ice accumulated at entrances and on balconies, was it cleared quickly? There are reports of residents been blocked in for days in the Lorcan O'Toole complex in Kimmage.

**Details:**

Upon confirmation of the imminent extreme weather event all Senior Citizens complexes in the Crumlin/Drimnagh/Walkinstown areas were visited by the Housing Maintenance Section and grit/salt was left on site. All walkways and stairwells were treated with this grit/salt before the snow commenced on the night of 28<sup>th</sup> February. The following day these complexes were visited by Area Office staff and Sheltered Housing Liaison Officers. Snow was cleared by these staff members to ensure tenants could enter and leave their dwellings. Over the next few days snow was again cleared on stairwells, balconies and pathways and grit/salt was put down so that tenants could walk in and out as safely as possible. Housing maintenance staff supported area staff in this operation. The aim of this operation was to ensure that elderly and vulnerable tenants were able to get in and out of their dwellings if necessary, although many wisely choose to stay indoors. It was not possible to clear complexes entirely on snow and some residents may not have been able to get cars in and out but pedestrian access was maintained.

During the course of the extreme weather event Area Office staff visited these complexes and spoke to vulnerable tenants to ensure they were keeping well. In addition to clearing snow and speaking to tenants heaters were provided where necessary. Sheltered Housing Liaison officers also undertook some shopping, including medical supplies, for the most vulnerable and in certain cases bought and supplied food to tenants. It should also be noted that area office staff also assisted in clearing ramps at Our Lady's Hospital in Crumlin and providing grit/salt to the Mother McAuley Centre to allow delivery of meals on wheels to elderly residents in the area.

Many of our elderly residents expressed extreme gratitude for the efforts made by Area and Housing Maintenance staff to deal with the problem. It is therefore very disappointing that there have been reports that suggest not enough was done. During the course of this weather event no tenants from Lorcan O'Toole Court, or any other complex, contacted local Area staff to advise that they were trapped in their dwellings. Area staff was on the ground on Wednesday, Thursday, Friday and Saturday and did everything possible to ensure the health and safety of older and vulnerable tenants.

Housing & Community staff called to all residents of our Older Persons complexes on Wednesday 28<sup>th</sup> February to ensure the residents had adequate provisions including any medications to cover them for the cold weather period should they be house bound. All residents were also issued with a list of emergency contact numbers for Dublin City Council, utility companies and emergency services and also contact details for businesses that were willing to deliver essential goods and

medicines. Contact was made with local volunteers and businesses to ensure that essential supplies and medications would be delivered where required.

In addition, snow shovels, salt and grit were provided by the local area office and DCC's caretaker ensured that the pathways and balconies within the complexes were cleared.

On Thursday 1<sup>st</sup> March & Friday 2<sup>nd</sup> March, DCC's Older Persons Liaison officers also contacted all residents by phone when they were prevented from making house calls. Normal service resumed on Monday 5<sup>th</sup> March.

Area office staff also cleared all of the walkways in Father Bidone Court, an Older Persons complex which is not within the remit of DCC, to assist with access for the residents to the community room where hot meals are provided and also access for vehicles which deliver meals to house bound residents in other parts of Ballyfermot. This was necessary as the complex does not have a caretaking facility.

*Contact: Chris Butler, Area Housing Manager, Crumlin Area Office*

*Tel: 222 5512*

*Email: [chris.butler@dublincity.ie](mailto:chris.butler@dublincity.ie)*

*Contact: Kay Noonan, Local Area Manager, Ballyfermot Area Office*

*Tel: 2224667*

*E-mail: [kay.noonan\\_cork@dublincity.ie](mailto:kay.noonan_cork@dublincity.ie)*

**Q53 Councillor Pat Dunne**

To ask the Area Manager to provide a list of current voids, with bedroom sizes, including acquisitions in Area's K and L showing if they are with the depot or contractors and the expected time for them to be completed and available for allocation.

**Details:**

A reply will be issued to the Councillor within the next two weeks.

*Contact: Frank d'Arcy, Senior Executive Officer, Housing Maintenance Section*

*Phone: 222 3517*

*Email: [frankg.darcy@dublincity.ie](mailto:frankg.darcy@dublincity.ie)*